



Parent & Carer Voice

Date: 20 November 2024

Staff Present: Mr Stoneman, Mr Meadows, Mr Owen

Minutes

Focus on uniform and working with parent/carers

- Trainers and shoes – 85% of parents and carers are supporting students to be able to continue wearing trainers.

Will support it.

Taking trainers brands off the policy.

May keep photos.

Feedback supported this.

Support trainers lasting longer. The amount of walking is a lot, so they are more appropriate.

January policy – Plain black leather shoes or trainers.

Skirts – continue to try skorts.

MRC better and FRC getting better. Older students more troublesome with wearing the skirts appropriately.

MRC same students pulling skirts down. (girls) x 2 mentions at MRC.

Some tall students struggle to get the right length.

Skort that is grey – We will allow multiple shops as an option. This will hopefully reduce the number of issues with skirts not fitting properly.

From next September – **AP: AST**

Decision on only skorts of shirts and shorts will be decided this academic year.

Parental feedback general

Canteen - range of food on offer is unhealthy.

AST range of choice better.

MOW making hot meals available for all.

Prices marked differently to what is sold.

Can you see all the items on parent pay?

AP RSC/PFL linked to item and price so parents can see what the students buy.

Queue is large and we try to get through in time.

Selling fizzy drinks.

MOW banned all sugary fizzy drinks at MRC.

FRC more relaxed.

Is there possibility of having more zero sugar drinks?

Water fountain being fitted in main part of academy.

Working water fountains.

RCL/TBA welcome and input.

Advertised the attendance below expected **AP: SME/MOW**

Actual agenda sent out prior to the meeting.
Time of the meeting.
More than one email and only specified email.
Newsletter next to the calendar.

Toilets

Not wanting to go at FRC.
Pastoral presence has increased to help monitor at busier times.

MOW outline process for students at MRC

Mirrors have gone from toilets. One parent said not in boys. AST confirmed they have.

Queues for toilets have increased. Period 5 mainly.

MOW changing culture and having students spending more time learning.

Changing mindset and mentality.

Building restricts the moving of toilets being built/made available.

First 15/last 15 minutes makes a lot less students walking the corridors at FRC.

Duty rotas and hot spot rotas positive but a way to go.

Reports of rats seen near playground.

GCSE year. **AP: MOW/JCP**

Revision workshops.

Tutor time.

MADE workshop completed and feedback was very positive from students.

Q of E nights in Year 10.

Mock exams

Programme of study in tutor time in spring term.

Voiced that more positive emails that are inspirational.

AST, newsletter captures all of the positive things. Condensed in the newsletter.

Mrs S supported that Parent Voice said that less emails was preferred.

AST Changing our Management Information System from September.

Everything will be in there and allows for more streamlined communication.

All positives will be accessed by students, parents and carers in apps.

Some subjects do not give rewards. This will be fed back and encouraged on a daily basis.

Some staff more pro-active, and all are being challenged.

It encourages positive conversations.

AP: SLT LM - Encourage more rewards

Satchel One - Must click submitted to submit homework and notify staff.

Lack of parental feedback.

Quality of Education

Reports – lack details – only BFL but didn't have context.

PCE – No time.

Quality of Education team will host PV next time.

Newsletter of events and celebration more frequent then once a term **AP: TBA**

PE Twitter/Instagram is really good and informative.

Uniform – coat/hoody in corridors.

Are we doing that again?

AST classrooms are now warm so coats and hoodies can be taken off when entering the building.

Understand but students still need to take them off.

Lockers and one way system doesn't give time.

AST Can the bag carry the coat?

Lockers are located around FRC but have reduced in numbers due to students not using them.

Can they carry them?

AP: Students can carry coats.

Locker letter keys back and then re-issued.

Thank you for trip process much more inclusive and better to book.

Express of interest.

Ballot.

Initial email in September that outlines trips in the year **AP: TBA**